



**ENVIRONMENTAL
HEALTH AUSTRALIA**

37TH NATIONAL CONFERENCE

11-14 November 2012

Hilton Surfers Paradise
6 Orchid Avenue, Surfers Paradise

Registration Brochure

ENVIRONMENTAL HEALTH - Advancing Quality of Life



WELCOME MESSAGE

On behalf of the Conference Committee I extend a warm welcome to the Environmental Health Australia (EHA) 37th National Conference which is being hosted by Environmental Health Australia (Queensland) Incorporated and Gold Coast City Council. The conference theme 'Advancing Quality of Life' reflects the purpose of environmental health professionals. The theme allows us to reflect on our many successes, as well as focusing on future challenges. An exceptional program relevant to all environmental health and allied professionals has been developed. The program includes presentations, case studies, quick 'hot topic' sessions and 'live cross' segments during which we will receive a report from the field. Numerous concurrent sessions and workshops have been incorporated into the program, enabling delegates to maximise professional development opportunities relevant to their work.

Belinda Davies
Conference Convenor

WHO SHOULD ATTEND

- EHOs - Environmental Health Officers;
- Environmental health practitioners and professionals from the government, non-profit and private sectors;
- Mayors of cities and communities, local authority leaders, councillors and elected members responsible for environmental health services;
- Representatives and Members of the WHO Alliance for Healthy Cities and health planners;
- Environmental managers from EPAs (environmental protection agencies) and Sustainable Industry representatives;
- Food officers and food scientists from National Food Authorities;
- Centre for Disease Control (CDC) professionals;
- Enforcement Officers working in food, housing, health and safety and environmental protection;
- Staff of agencies responsible for humanitarian issues, bio-terrorism, natural-disaster preparedness and emergency response activities;
- Representatives of health, environment, town planning and transportation agencies of federal, state and local governments;
- Local Government Association representatives;
- Academics and students from Schools of Environmental Health, Environmental Science and Public Health from universities and colleges with undergraduate and post-graduate Environmental Health, Environmental Management and Public Health Programs;
- Community residents and groups associated with health and environmental issues;
- Private-sector leaders and specialists working in environment and public health related fields;
- Physicians, laboratory technicians, nurses, health educators, epidemiologists, statisticians, researchers, urban planners and policy makers



THE VENUE

Hilton Surfers Paradise is perfectly positioned between Orchid Avenue and Surfers Paradise Boulevard, next to the legendary Cavill Mall and a short walk from the beach front Esplanade. Our central location puts all of Surfers Paradise's attractions at your fingertips, from the stunning 42 kilometre stretch of beach to the famous theme parks and restaurant precincts.

The hotel's stunning towers offer an unprecedented range of accommodation options for business and leisure guests. In the Boulevard tower, one, two and three-bedroom Residences provide the ultimate in convenience: modern and spacious accommodation made even better with all the benefits of Hilton's famous hospitality and service. In the Orchid tower, indulge in a stylish and inviting Hilton Guest Room or Suite.

Hilton Surfers Paradise also offers an impressive range of restaurants and bars including Luke Mangan's Salt grill restaurant, FIX lounge bar with cocktails by renowned mixologist Grant Collins, and a European style delicatessen, The Food Store. Australia's first new build eforea: Spa by Hilton is complemented by four pools, a pool bar, spa, sauna and a terrific outdoor podium, pavilion and terrace great for private functions and events.

The hotel is in close proximity to Coolangatta and Brisbane Airports, which are located within easy reach via taxi, prearranged limousines or shuttle bus, or the Airtrain.

CAR PARKING

For those travelling by car the hotel car park is accessed via Orchid Avenue and is costed at \$10 per day.

CONFERENCE WEBSITE

The conference website can be found at www.ehaqld.org.au. The website will be updated regularly as required. Changes made to the program advertised in this brochure will be made to the version displayed on the website.

REGISTRATION DESK

The registration desk will be located on the first floor adjacent to the hotel lifts. Registration staff will be pleased to assist you at the following times:

Monday 12 November 2012	8.00am - 5.00pm
Tuesday 13 November 2012	8.00am - 5.00pm
Wednesday 14 November 2012	8.00am - 5.00pm

MESSAGES

For your convenience a message board will be located adjacent to the registration desk. All private messages, general housekeeping, other announcements and changes to the program will be placed here. Please check the message board at your leisure at each break.



Each delegate will receive a name badge and satchel which can be collected from the registration desk. Your name badge must be worn at all times. It indicates your registration profile and is your official pass to the conference and catering sessions.

SPECIAL REQUIREMENTS

Please ensure that all special needs such as prescribed medical diets are advised on the registration form. Where possible, all necessary arrangements will be made to cater for your needs.

WHAT TO WEAR

Smart casual clothes are suitable for all sessions, Welcome Function and Conference dinner.

WELCOME FUNCTION

Sunday 5.30pm – 7.00pm Executive Lounge, 15th Floor Hilton Surfers Paradise - Meet fellow delegates whilst taking in a wonderful view of the Gold Coast

DISCLAIMER

The conference committee reserves the right to make alterations to the program as circumstances may require.



CONFERENCE PROGRAM

Monday 12th November 2012

TIME	THEME/TITLE/ACTIVITY	SPEAKER	VENUE
06.00 am	Group Beach Walk		Meet in Hilton Surfers Paradise Foyer at 5.50am
08.00 am	Registration		Ballroom Foyer, First Floor
08.50 am	Welcome and Introduction	Joseph Zappavigna, National President, Environmental Health Australia	
08.55 am	Official Opening	Cr Robert La Castra, Gold Coast City Council, QLD	
09.00 am	Official Welcome	John Cohen, Manager Health, Regulatory and Lifeguard Services Branch, Gold Coast City Council, QLD	
09.10 am	Welcome to Country	Ted Williams, Gold Coast Native Title Group	
09.15 am	Keynote Address	Tim Costello, Chief Executive Officer, World Vision Australia	
09.55 am	Keynote Address: Effective Communication	Dr Phil Jauncey, Performance Psychologist	
10.30 am	Morning Tea and Exhibition		
11.00 am	Concurrent Session A1 Theme: Public Health - Disaster Management Flood Crisis Review Group <i>Assistant Commissioner Andrew Henderson, Qld Police</i> Preferred Sheltering Practices for Emergency Sheltering in Australia <i>Tania Somasundaram, Australian Red Cross</i> Interactive question time	Concurrent Session A2 Theme: Public Health - Clan Labs Methamphetamine drug labs <i>Sergeant Adam Frost, State Drug Investigation Unit, Qld Police</i> Methamphetamine drug labs <i>Detective Inspector Paul Willingham (retired), formerly of the NSW Police Drug Squad, NSW</i> Interactive question time	
12.30 pm	Luncheon and Exhibition		
1.30 pm	Concurrent Session B1 Theme: Public Health - Communicable Diseases QFever – What is it, what does it do? : A literature review <i>Geordie Galvin and Robin Ormoerd, PAEHolmes, S. Balshaw, formerly PAEHolmes, Bruce Morton and Dr Heidi Carroll, Queensland Health, QLD</i> Dengue . . . coming to a town near you <i>Amanda Hutchings, Darling Downs Public Health Unit, QLD</i> Sydney Cruise Ship Health Surveillance and Inspection <i>Toni Cains, Kelly-Anne Ressler and Prof Mark Ferson, South Eastern Sydney Public Health Unit, NSW</i> Interactive question time	Concurrent Session B2 Theme: Public Health - General Smoke deconstructed – Not just particles <i>John Edwards, Department of Environment and Conservation, WA</i> Smoke Free Public Area - A Healthy Challenge for Local Government <i>Mark Dwyer, Hobart City Council, TAS</i> 20 years of supporting sustainable pet owning communities <i>Geoff Irwin, Australian Institute of Animal Management (AIAM)</i> Interactive question time	
3.00 pm	Afternoon Tea and Exhibition		
3.30 pm	Concurrent Session C1 Theme: Public Health - Water Assessing and Managing Recreational Waters for Microbial Risk <i>Anne Cleary, Healthy Waterways, QLD</i> How safe is NSW recreational parks drinking water? <i>Fidelis Jaravani, Hunter New England Local Health District, NSW</i> Gold Coast City Recreational Waters – Methods to promote healthy swimming <i>Presenter to be advised, Gold Coast City Council, QLD</i> Critters and Crap – A Tale of Contaminated Water <i>Peter Boland, Darling Downs Public Health Unit, QLD</i> Interactive question time	Concurrent Session C2 Theme: Public Health - General Infection Control Practice in the Body Art Industry <i>Ron Bouwman, Western Sydney and Nepean Blue Mountains Local Health Districts Population Health Unit, NSW</i> Take Pride in Personal Hygiene <i>Ben Ryan, Queensland Health, QLD</i> Gold Coast City Flying Fox Management - Key issues, challenges and learning's <i>Kathleen Bourke, Gold Coast City Council, QLD</i> Interactive question time	
5.00 pm	Close day 1		
5.00 pm	EHA Annual General Meeting		
5.30 pm	EHA (QLD) INC Annual General Meeting		
7.00 pm	EH "Spectacular" Interactive Quiz Night - including light buffet dinner		Hilton Surfers Paradise, Ballroom
9.30 pm	EH "Spectacular" Interactive Quiz Night concludes		

Tuesday 13th November 2012

TIME	THEME/TITLE/ACTIVITY	SPEAKER	VENUE
06.00am	Surf School		Meet in Hilton Surfers Paradise Foyer at 5.50am
08.30 am	Registration		Ballroom Foyer, First Floor
09.00 am	Introduction and Lucky Delegate Draw		
09.05 am	Keynote Address: What's it all for? Making your business more consumer facing & friendly and how it can help you	Christopher Zinn, Independent Consumer Advocate	
09.40 am	Food safety future and the role of FSANZ in assisting food safety regulators	Lorraine Belanger, Food Standards Australia New Zealand	
10.05 am	Challenges in the consistent implementation of food standards Interactive question time	Dr Anne Astin, Chair, Food Implementation Sub-Committee	
10.30 am	Morning Tea and Exhibition		
	Theme: Food Safety		
11.00 am	Best Practice approaches to Food Safety Management	John Hart, CEO, Restaurant and Caterers Association	
11.25 am	Eat Safe Brisbane: Review of Council's Food Safety Rating Scheme 2 years on.	Joseph Casabella and Amanda Harley, Brisbane City Council, QLD	
11.50 am	Innovative food safety resources that can assist you in providing quality and efficient food safety services	Dave Bellman, Environmental Health Australia	
12.15 am	Interactive question time		
12.30 pm	Luncheon and Exhibition		
	Concurrent Session D1 Theme: Food Safety	Workshop Session D2 Theme: Food Safety	
1.30 pm	Detecting foodborne outbreaks of invasive listeriosis in Australia <i>Dr Russell Stafford MPH PhD, OzFoodNet</i>	Challenges in consistent implementation <i>Implementation Sub-Committee</i>	
1.55 pm	Education on food temperature/time management to improve food safety <i>Michael Belby, Gold Coast City Council, QLD</i>	<i>Note: This workshop is aimed at environmental health team leaders and management within Local and State Government</i>	
2.20 pm	A study of the temperature control of barbeque chickens in an Australian supermarket <i>Sinead Walker, Central Queensland University, QLD</i>		
2.45 pm	Live Cross - temperature assessment		
2.55 pm	Interactive question time		
3.00 pm	Afternoon Tea and Exhibition		
	Theme: Food Safety	Workshop Session E1	
3.30 pm	Live Cross - Court room layout	Challenges of implementing a food grading system in Local Government.	
3.40 pm	NSW Food Authority - Public display of prosecutions/PINS <i>Peter Sutherland, Director Local Government and Industry Partnerships, NSW Food Authority</i>		
4.10 pm	Prosecution Case Study - Brisbane City Council <i>Luke Godfrey and Shenna Singh, Brisbane City Legal Practice, QLD</i>	<i>Joseph Casabella and Amanda Harley, Brisbane City Council and Natasha Musgrave, Logan City Council</i>	
4.30 pm	Prosecution Case Study - Gold Coast City Council <i>Peter Sticklen, Gold Coast City Council, QLD</i>		
4.50 pm	Interactive question time	<i>Session Limit: 20</i>	
5.00 pm	Close day 2		
7.00 pm	Conference Dinner - Environmental Health Excellence Awards		SeaWorld, Gold Coast Coaches depart foyer Hilton Surfers Paradise at 6.45pm
11.30 pm	Conference Dinner Concludes		Coaches return to Hilton Surfers Paradise

CONFERENCE PROGRAM

Wednesday 14th November 2012

TIME	THEME/TITLE/ACTIVITY	SPEAKER	VENUE
06.00 am	Group Beach Walk		Meet in Hilton Surfers Paradise Foyer at 5.50am
08.30 am	Registration		Ballroom Foyer, First Floor
09.00 am	Introduction and Lucky Delegate Draw		
09.05 am	Keynote Address	Hon Andrew Powell MP, Minister for Environment and Heritage Protection, QLD	
09.30 am	Keynote Address	John Merritt, CEO, EPA Victoria	
10.00 am	To be advised	John Ravlic, CEO, Local Government Managers Australia	
10.30 am	Morning Tea and Exhibition		
11.00 am	Concurrent Session F1 Theme: Good Regulatory Practice & EH Workforce	Concurrent Session F2 Theme: Environment and Sustainability	Workshop Session F3
	What can a complainant be told during and after the conduct of a regulatory investigation - a guide for Environmental Health Officers who investigate public health complaints <i>Lemm Ex, Acting Privacy Commissioner, Office of the Information Commissioner, QLD</i>	Environment & Health Collusion Course: Drivers, infectious disease & uncertainty future <i>Tony Walter, Townsville City Council, QLD</i>	Challenges of implementing a food grading system in Local Government. <i>Joseph Casabella and Amanda Harley, Brisbane City Council and Natasha Musgrave, Logan City Council</i> Session Limit: 12
	Tips and Traps for Regulators <i>Greg Jesburg, Senior Trainer, Office of the Queensland Ombudsman, QLD</i>	Environmental Health in Port Moresby <i>Isowa More and Janet Haua, National Capital District Commission, PNG</i>	
	Putting the Q into EH <i>Kel Irwin, Gold Coast City Council, QLD</i>	Environmentally Relevant Activities – A Proactive Approach to Compliance Assistance in Small Business <i>Andrew Gow, Gold Coast City Council, QLD</i>	
	Strategic Compliance - A Community Engagement Model <i>Christopher Watters, Ipswich City Council, QLD</i>	Lessons from 15 years of community <i>Anna Ricketts, Glenn Eales, Phil Curran, Sandie Johnston, Stephanie Teston, Trish McGee, EnviroCom Australia</i>	
	Interactive question time	Adaptive Communities. Non Resident Worker accommodation in the mining and Petroleum Industry <i>Scott Riley, Isaac Regional Council, QLD</i>	
		Interactive question time	
1.00 pm	Luncheon and Exhibition		
	Theme: Good Regulatory Practice & EH Workforce		
2.00 pm	A tool for calculating minimum Local Government Environmental Health Officer resourcing levels in Queensland.	Dr Zoë Murray, Griffith University, Gabrielle Dorward LGAQ and Belinda Davies Queensland University of Technology, QLD	
2.25 pm	Environmental Help Wanted? - Environmental Health Technical Officer	Vince Stephens, Divine Possibilities Consulting Service, and Kathy Kelly, LGAQ, QLD	
2.50 pm	Training Environmental Health Officers for quality outcomes	Lauren Murray, Gold Coast City Council, QLD	
3.00 pm	Keynote Address: Communicating scientific knowledge	Dr Karl Kruszelnicki	
4.10 pm	Conference Close		
4.15 pm	Networking in 'Fix'		
7.00 pm	Social Dinner		Fiddlers Green Irish Pub and Restaurant Meet in Hilton Surfers Paradise Foyer at 6.50pm

Sponsor - Wednesday Refreshments



SOCIAL PROGRAM

TIME	ACTIVITY	VENUE
SUNDAY 11 th NOVEMBER		
5.30 pm	Welcome Function	Hilton Surfers Paradise, Executive Lounge - 15th Floor
MONDAY 12 th NOVEMBER		
6.00 am	Group Beach Walk	Meet in Hilton Surfers Paradise Foyer at 5.50am
7.00 pm	EH "Spectacular" Interactive Quiz Night - including light buffet dinner EH "Spectacular" Interactive Quiz Night concludes	Hilton Surfers Paradise, Ballroom
TUESDAY 13 th NOVEMBER		
6.00 am	Surf School	Meet in Hilton Surfers Paradise Foyer at 5.50am
7.00pm	Conference Dinner - Environmental Health Excellence Awards	SeaWorld, Gold Coast Coaches depart foyer Hilton Surfers Paradise at 6.45pm
11.30 pm	Conference Dinner concludes	Coaches return to Hilton Surfers Paradise
WEDNESDAY 14 th NOVEMBER		
6.00 am	Group Beach Walk	Meet in Hilton Surfers Paradise Foyer at 5.50am
7.00 pm	Social Dinner	Fiddlers Green Irish Pub and Restaurant

Beach walk

Start the day with the sand beneath your toes, the pacific ocean by your side and a fresh clear mind. Join us for a beach walk on Australia's best beach. Meet in the hotel foyer at 6am for a 90 minute walk with plenty of time to still enjoy breakfast on your return before enjoying another "EH" filled day. Remember to bring your hat, sunglasses and sunscreen. Maybe even finish with a swim?



Surf School

Start the day by riding some walls of the pacific ocean on Australia's best beach. Whether you are a beginner or intermediate, under the guidance of a former world champion you will learn new skills and have some fun as you catch a few waves all the way to the beach. Meet in the hotel foyer at 6am for a 90 minute lesson with plenty of time to still enjoy breakfast on your return before enjoying another "EH" filled day. Remember to bring your swimmers, towel and sunscreen. Boards are provided.



KEYNOTE SPEAKERS



Tim Costello
Monday 11th - 9.15am

Tim Costello is one of Australia's most sought after voices on social justice issues, leadership and ethics, having spearheaded public debates on gambling, urban poverty, homelessness, reconciliation and substance abuse.

Since 2004, as Chief Executive of World Vision Australia, Tim has also been instrumental in ensuring that the issues surrounding global poverty are placed on the national agenda. His passion for justice and for helping to alleviate the suffering of poor communities in the developing world quickly became evident when the devastating Asia tsunami struck on Boxing Day, 2004. The leadership he showed at the time helped to inspire an unprecedented outpouring of generosity from the Australian public, with World Vision Australia raising more than \$100 million for tsunami relief.

Tim currently serves as Chair of the Community Council of Australia, the Australian Churches Gambling Taskforce and the National Australia Bank's Social Responsibility Advisory Council. He has also served on numerous boards and committees, including the Alcohol Education and Research Foundation, the Australian National Development Index, Business for Millennium Development, the Australian Council for International Development and as co-chair of Make Poverty History. Tim was a delegate to the 1998 Constitutional Convention and chaired the Communities and Families stream at the Australia 2020 summit held in 2008.

Prior to joining World Vision Australia, Tim served as Minister at the Collins Street Baptist Church in Melbourne, and as Executive Director of Urban Seed, a Christian not-for-profit outreach service for the urban poor. Between 1999 and 2002 he was also National President of the Baptist Union of Australia.

After ordination as a Baptist Minister in 1984, Tim established a vibrant and socially active ministry at St Kilda Baptist Church between 1986 and 1994. In 1993, was elected as Mayor of St Kilda. Tim studied economics, law and education at Monash University, followed by theology at the International Baptist Seminary in Rueschlikon, Switzerland. He also received a Masters Degree in Theology from the Melbourne College of Divinity. He also holds an Honorary Doctorate from the Australian Catholic University.

In 2004, Tim was named Victorian of the Year; in June 2005 he was made an Officer of the Order of Australia (AO); and in 2006 was named Victoria's Australian of the Year. His books include *Another Way to Love* (co-edited with Rod Yule); *Streets of Hope: Finding God in St Kilda*; *Tips from a Travelling Soul Searcher*; and *Wanna Bet? Winners and Losers in Gambling's Luck Myth* (co-written with Royce Millar).

Tim and his wife Merridie have three adult children, Claire, Elliot and Martin.



Dr Phil Jauncey
Monday 11th - 9.55am

Dr Phil Jauncey is a performance psychologist, whose activities include corporate facilitation, education of staff and managers, personal success mentoring, speaking about parenting, counselling and working as a sports psychologist. As a keynote speaker, Phil has been described as "one of Queensland's most dynamic presenters...has stimulated sports and professional audiences alike. His contagious passion for life has an overwhelming ability to leave guests wanting more as he tackles the more technical mind sets of self development and gets back to basics." (Brisbane Breakfast Club).

Phil has a strong academic background and has 4 degrees; B.A., B.D., Masters and Doctorate in Counselling and Educational Psychology. He has lectured at Mt Gravatt CAE (now Griffith University), QUT and the University of Queensland in areas such as educational psychology, social psychology, developmental psychology, counselling, marketing and multicultural psychology. He was voted the "Outstanding Lecturer of the Year of 1990" at QUT. He is a registered psychologist, and a member of the Australian Psychological Society and the APS College of Sports Psychologists.

His educational involvement has continued with talks to principals, teaching staff, support staff, parents and students in the areas of learning strategies, effective self-management of themselves and others, successful relationships, handling stress, coping with change and creating enhanced learning environments.

Phil has written "Understanding Ourselves and Others 2nd edition" (a layman's guide to self-awareness and improvement) and "Managing Yourself and Others" (techniques for successful management).



Christopher Zinn

Tuesday 12th - 9.05am

Christopher Zinn is an independent consumer advocate who works with a range of partners to ensure the consumer voice is heard and acted upon. He has just completed the Big Electricity Switch one of the fastest growing consumer campaigns in Australia which saw 250,000 households group together to find better offers in retail electricity.

He was latterly director of campaigns & communications at CHOICE and has spent most of his career in print and broadcast journalism in Australia and overseas.



John Merritt

Wednesday 13th - 9.30am

John is the Chief Executive Officer of EPA Victoria. Prior to joining EPA he was the Executive Director of Health and Safety at WorkSafe Victoria.

Mr Merritt has extensive experience in private, government and not-for-profit organisations.

He holds a Bachelor of Economics and completed post graduate research work at the London School of Economics under a British Government scholarship and is a graduate member of the Australian Institute of Company Directors.



Dr Karl Kruszelnicki

Wednesday 13th - 3.00pm

Dr Karl is the man with the answers when it comes to Science and Technology.

He is currently the Julius Sumner Miller Fellow at Sydney University. His role is to 'spread the word' and enthuse the general population about all things science from sublime moments of deep thought to the most arcane and bizarre research imaginable. The universe is a strange and wonderful place and Karl has scaled the highest peaks as well as turned over the pebbles to see what's underneath.

With weekly Radio shows around Australia and on the BBC, regular television appearances and 31 published books, Dr Karl is constantly in demand by the media and for corporate appearances.

In 2002, Dr Karl was honoured with the prestigious Ig Nobel prize awarded by Harvard University in the USA for his ground-breaking research into "Belly Button Lint and why it is almost always blue".

In September 2003 Dr Karl was named 'Australian Father of the Year' and in 2006 he received the Member of the Order of Australia Award.

His enthusiasm for science is totally infectious. There really is no one is better able to convey the excitement and wonder of it all than Dr Karl.

Keynote Sponsor
aspenmedical

CONFERENCE DINNER

TUESDAY 12th NOVEMBER 2012



SeaWorld

Meet in the Hilton Surfers Paradise foyer at 6.30pm. Coaches will depart promptly at 6.45pm and will return to the Hilton Surfers Paradise at midnight. SeaWorld is located on Seaworld Drive at Main Beach just three kilometres north of Surfers Paradise.

Imagine the world's most environmentally sensitive, naturally formed dolphin habitat teeming with fish and other sea life, set amongst lush tropical settings. And if you think the decor is impressive, wait until the stars of the show – Sea World's dolphin family - burst into life with their amazing display of grace and agility.

You'll have front row seats!

THE QUEENSLAND ENVIRONMENTAL HEALTH EXCELLENCE AWARDS

The Queensland Environmental Health Excellence Awards showcase the achievements, success and innovation of the field, not only within the profession but also to the wider community. An excellence award will be made in each of the following categories, subject to the decision of the selection committee that environmental health excellence has been achieved. The Awards will be presented during the Conference Dinner.

Environmental Health Professional of the Year

Sponsored by JJ Richards & Sons Pty Ltd



Young Environmental Health Professional of the Year

Sponsored by Coles Supermarkets Australia Pty Ltd



WORKSHOPS

NOISE MANAGEMENT COURSE

Hilton Surfers Paradise, 15-16 November 2012

Frank Henry (Bachelor of Applied Science - Environmental Health) developed the noise criteria, planning amendments and licensing laws for Australia's first special entertainment precinct in Brisbane's Fortitude Valley in 2006. He has an environmental health degree from the Queensland University of Technology and 21 years experience in noise and pollution management in local government, including policy development and noise complaint and planning assessment.

The course is designed specifically for professionals involved in conducting noise investigations, noise measuring, writing permit conditions, assessing development applications, assessing noise reports and strategic planning and consists of a two-day workshop.

The first day focuses on the theory and measurement of noise whilst the second day focuses on the relevance of noise to public health and the practical application of the theory and measurement practices in an investigation and planning assessment context.

DISASTER RESPONSE WORKSHOP

Hilton Surfers Paradise, 15-16 November 2012

Within the 'essential emergency communication workshop' you will discover that your organisation has 48 hours to convince the community that you know what you are doing.

Critical information flow and effective communication in a crisis

1. QPS roles in an emergency and how your organization can best communicate with QPS.
2. How can your organization harness the potential of social networking? A detailed 'how to' session.
3. Improving your capability in dealing with the media and getting your message to the community.

Managing Members of the Community displaced during a crisis

1. What impact does a major, unexpected event such as the Queensland Floods have on a small rural Council and their emergency management systems?
2. How do you rebuild a community (Grantham) after devastating Queensland floods?
3. The Australian Red Cross has substantial experience in managing evacuation centres, learn what your organization can do.



PERSONAL INFORMATION (One form per delegate)

Title: Mr, Mrs, Ms, Miss, Dr, Prof.: _____
 First Name: _____
 Family Name: _____
 Organisation: _____

 Position: _____
 Address: _____
 Suburb/City/Town: _____
 State: _____ Post Code: _____
 Telephone: _____ Fax: _____
 Mobile: _____
 Email: _____

SPECIAL DIETARY REQUIREMENTS/SPECIAL NEEDS

REGISTRATION DETAILS

FULL REGISTRATION

EHA MEMBER FULL REGISTRATION	\$990	\$ _____
EHA NON MEMBER	\$1290	\$ _____
DEVELOPING NATIONS	\$660	\$ _____
EHA STUDENT MEMBER EMPLOYED	\$660	\$ _____
EHA STUDENT MEMBER NOT EMPLOYED*	\$220	\$ _____
MEMBER RETIRED*	\$220	\$ _____

Full registration includes, tea breaks and lunch each day, Welcome Function, EH Quiz Spectacular and Conference Dinner. Please indicate below if you will **not** be attending the Welcome Function, EH Quiz Spectacular and/or the Conference Dinner. Registrations marked * do not include Welcome Function, EH Quiz and Conference Dinner. Tickets to attend these functions can be purchased on this form.

To assist students in their professional development, conference registration for Student Members has been reduced.

- I will **not** be attending the Welcome Function on Sunday night
- I will **not** be attending the EH Quiz Spectacular on Monday night
- I will **not** be attending the Conference Dinner on Tuesday night

DAY REGISTRATION

EHA MEMBER	\$375	\$ _____
EHA NON MEMBER	\$475	\$ _____

Day registration includes, tea breaks and lunch on the day of registration and a satchel. Day Registration does not include the Welcome Function, EH Quiz Spectacular or Conference Dinner. Tickets for these events can be purchased separately.

Day registration tick day(s) attending:

- Monday
- Tuesday
- Wednesday

ADDITIONAL TICKETS (If required - full registration includes these events)

Welcome Function Sunday Night \$55.00/p \$ _____
EH Quiz Spectacular Monday Night \$30.00/p \$ _____
Conference Dinner Tuesday Night \$100.00/p \$ _____

NOT INCLUDED IN FULL/DAY REGISTRATIONS

SURF SCHOOL (6am Tuesday Morning) \$30.00 \$ _____

Payment for the Surf School can be made separately by completing a new form.

WORKSHOP REGISTRATION

Noise Management Course 15 and 16 November
 EHA MEMBER \$660.00 \$ _____
 EHA NON MEMBER \$880.00 \$ _____

Disaster Response Workshop 15 and 16 November

EHA MEMBER \$660.00 \$ _____
 EHA NON MEMBER \$880.00 \$ _____

The programming of these workshops is subject to a viable number of registrations.

ACCOMMODATION

Hilton Surfers Paradise (Conference Venue)
 6 Orchid Avenue, Surfers Paradise
 Book your accommodation at the following website:
http://www.hilton.com/en/hi/groups/personalized/O/OOLHIHI-GENVA-20121111/index.jhtml?WT.mc_id=POG

PAYMENT OF FEES

A tax invoice and receipt will be sent to you. Payment can be made by cheque, EFT, Mastercard or Visa.

Cheques: Made out to EHA (QLD) INC and posted to
 EHA (QLD) INC, PO Box 2222, Fortitude Valley BC, Qld 4006

Purchase Order No:

EFT: BSB: 633-000 Account No.: 139683106 (Tick if applicable)

Credit Card: Mastercard Visa

Expiry Date CCV
m m / y y (in signature panel of card)

Name on Card: _____

Signature: _____

Total to be processed \$ _____

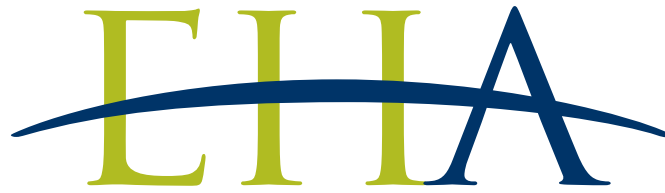
CANCELLATION POLICY

Cancellations must be advised in writing to Executive Officer, Margaret Hind. Cancellations received prior to 15 October 2012 will receive a refund of registration fees less an administration charge of \$65.00. Cancellations after this date - alternate delegate welcome or the full cost of registration will be incurred. Refunds on cancellations will generally be processed after the conclusion of the conference.

PRIVACY POLICY

By registering for this conference relevant details will be held on a database held by EHA (QLD) INC. A list of delegates (name and organisation) may be available for conference sponsors and exhibitors.

Tick if you do not want your name to appear on delegate lists.



**ENVIRONMENTAL
HEALTH AUSTRALIA**

37th EHA National Conference Sponsors

Host and Platinum Sponsor



Platinum Sponsor



Silver Sponsor



Keynote Sponsor

(Dr Karl Kruszelnicki)



Refreshment Sponsor

(Wednesday)



Exhibitors

ACU-VIB Electronics Aspen Medical EnviroCom Australia Ensystem Australia
Food Standards Australia New Zealand Gold Coast City Council Instrulabs Pty Ltd
Logan City Council Local Buy Open Office Resord Recruitment
Serve Safe Food Hygiene Training Services Pty Ltd

Also Participating

Pacific Biologics Tealwash

CONTACT DETAILS

Executive Officer Margaret Hind

PO Box 2222, Fortitude Valley BC, Qld 4006

Email: qld@eh.org.au Tel: 07 3000 2299 Fax: 07 3252 9084